

## **Youth Service Bureau of Illinois Valley Internet Privacy Policy Statement**

Thank you for visiting the Youth Service Bureau of Illinois Valley, Inc. (YSBIV) website and reviewing our privacy policy. At YSBIV, we take your privacy seriously, and are committed to protect the privacy of individuals who visit the website: [www.ysbiv.org](http://www.ysbiv.org). This Internet Privacy Policy can be accessed at the bottom of each website page.

This Internet Privacy Policy provides you with information in terms of Article 19 and 20 of the Data Protection Act. It also takes consideration of Recommendation 2/2001 of the Article 29 Data Protection Working Party, adopted May 17, 2001, on certain minimum requirements for collecting personal data on-line.

### **What information is collected:**

In general, you can visit YSBIV on the web without identifying yourself or revealing any personal information. Certain forms such as the **Contact Us** request or other forms present on our website require visitors to provide us with contact information that may include name, email address, and other personal information. Once you choose to provide us personally identifiable information, (i.e. any information by which you can be identified), you can be assured that it will only be used for internal purposes in response to your request for information or contact.

YSBIV does not sell, exchange or release your personal information to outside parties without your consent.

### **Information Collected (Internet Protocol Address) and purpose:**

When you visit our website, our web servers automatically recognize the browser's domain name, IP address, operating system, browser type and version as well as the referring URL. Our servers do not record e-mail addresses. We collect the domain names and IP addresses in order to aggregate information on what pages users access or visit. We use IP addresses to help us diagnose problems with our server, administer our website, analyze trends, and gather broad demographic information for aggregate use to improve our site, and deliver customized, personalized content. IP addresses are not linked to personally-identifiable information. This information is collected solely for statistical purposes and is not used to identify individuals.

### **Use of "Cookies":**

Our website may use cookies to enhance your experience. Cookies are pieces of information that websites transfer to the computer that is browsing

their site. Use of cookies makes visiting websites easier by performing certain functions. Our website uses two types of cookies; session cookies and persistent cookies. Session cookies are only stored in the cookie file while you are actually using our website and are not retained after the browser is closed. Session cookies do not collect information from the user's computer.

Persistent cookies are stored for a specific time, but each cookie may have a different lifespan. If you choose to fill out a form on our website, this information is packaged into a persistent cookie and sent to your web browser, which then stores the information on your computer. Many consider the use of cookies to be an industry standard. Your browser is likely set to accept cookies. However, if you would prefer not to receive cookies, you can alter the configuration of your browser to refuse cookies. If you choose to have your browser refuse cookies, it is possible that some areas of our website will not function properly when you view them.

**Transaction Security Policy:**

Our website provides users with the capacity to make on-line donations through PayPal, Inc. or through Amazon Smile, <https://smile.amazon.com>. These sites use Secure Sockets Layer (SSL) to ensure a secure transmission of your personal data. SSL applies encryption between two points such as your PC and the connecting server. Any data transmitted during this session will be encrypted or scrambled and then decrypted or unscrambled at the receiving end. By using PayPal, Inc. or Amazon, Inc. you agree to their Public Privacy Policies and understand YSBIV has no control over the security of information maintained by their website.

**Other Web Sites:**

Our website contains links to other websites, such as but not limited to: Facebook, PayPal, Inc., United Way, and the Council on Accreditation (COA). Please note that when you click on one of these links, you are entering another website for which YSBIV has no responsibility. We encourage you to read the privacy statements on all such sites as their policies may be different than ours.

**Privacy of Health Information:**

YSBIV does not collect health information on the agency website. Internally, the agency may obtain health information about you when it provides services to you, but again this is not collected or stored on the agency website. This website Internet Privacy Policy does not discuss our practices relating to that health information. For more information, please read our HIPAA Notice of Privacy Practices which explains how Youth Service Bureau of Illinois Valley may use and disclose health information about you, certain

rights you have relating to that health information and other information concerning how we protect the privacy of your health information. Please see the Provider Notice of Privacy Practices. [\*\*YSBIV Provider Notice of Privacy Practices\*\*](#)

**Changes to this Privacy Policy:**

If there are any changes to this privacy policy, we will replace this page with an updated version. It is therefore in your own interest to check to the Internet Privacy Policy page any time you access our website so as to be aware of any changes with may occur from time to time.

**Acceptance:**

By using this website, it signifies your acceptance of our Internet Privacy Policy. Any comments or suggestions that you have to contribute to a better quality of service will be welcome and greatly appreciated. Please use the "Contact Us" to provide any feedback.

(Standard Operating Policies - Youth Service Bureau of Illinois Valley - 1/2016)